

Scottish Trauma Audit Group (STAG) – Patient Reported Outcome Measures Survey

We would like you to help us understand how your health is following your recent injury.

Answering the questions in this questionnaire will help us understand how your quality of life is now compared to what it was like before you were injured. The questionnaire also asks about your experiences of health care since you have been in hospital following your recent injury. This information will help us to improve care for future patients. Your views are very important to us.

More information on the survey including an explanation of the project, questionnaires and Privacy Notice can be found in the pack that you have been given and online at www.stag.scot.nhs.uk.

Taking part in this survey is voluntary and you can choose not to take part at any point. This will not affect your future care in any way.

If you wish to take part in this survey, please complete the questionnaire as discussed with your STAG Local Audit Coordinator or other member of the trauma team and return it to them once it is complete.

Please remember to answer the questions on the first page by initialling the appropriate boxes to indicate if you are happy for us to contact you in six and twelve months' time to see how you are then.

If you do consent to us contacting you in six and twelve months' time and would like to receive alerts via SMS text messaging with a link for you to complete the questionnaires online please also remember to add your mobile telephone number in the appropriate boxes provided on page three of questionnaire 1.

If you have any questions or need help to complete the questionnaire, please speak to your STAG Local Audit Coordinator or if you would prefer you can also phone the free survey helpline: 0800 917 1163.

The Unique Identification Number noted on page three of the paper questionnaire that you have been given is needed so that your answers can be linked with the questionnaire(s) that you will be sent at six and twelve months after your injury and also to the information collected about your care by the Scottish Trauma Audit Group.

We hope that you are able to help us by completing this questionnaire.

If you do not wish to take part in this survey, please return the blank questionnaire to the STAG Local Audit Coordinator.

Please see the back of this letter for further information and frequently asked questions.

Yours Sincerely



Mrs Angela Khan National Clinical Coordinator, Scottish Trauma Audit Group

Email: phs.isdstag@nhs.net

Do I have to answer every question?

No – taking part is voluntary and you don't have to answer every question if you don't want to. Please fill in as much as possible though because your responses are important to us.

Can someone help me with the questionnaire?

Yes – a relative, friend or carer may help you to fill in the questionnaire, but please remember that the answers should all be from your point of view.

Why is this survey needed?

The survey responses will help us to better understand how injuries like the one you had impact on peoples' lives. They will also help us to improve services in particular in relation to the new trauma networks across Scotland.

The survey responses will be analysed by information analysts based at Public Health Scotland. They will provide local and national reports to hospitals, Health Boards and the Scottish Trauma Network. The Scottish Trauma Audit Group will also include results of this survey in their annual National Report which can be found at www.stag.scot.nhs.uk In all of the results reported publicly no individuals will be identifiable.

Who can access my survey responses and how will they be used?

Access to your individual responses is very tightly controlled and is restricted to authorised individuals within Public Health Scotland, the Health Board(s) where you received treatment following your injury and Quality Health Ltd. Your responses will be stored securely and confidentially.

The survey dataset – containing individual responses linked to the Scottish Trauma Audit Group data will be accessed and analysed by information analysts employed by Public Health Scotland. Individual clinicians and others involved in your care will also be able to view your responses. They will have the ability to review your responses to this questionnaire and link these with the data collected about your care through the Scottish Trauma Audit Group using the unique identification number on the questionnaire. This will allow them to assess if any aspect of the care you were given following your injury may have impacted on the outcomes that you have noted in your responses in the questionnaire. This means that clinicians and others within Health Boards will be able to use this information to improve the care of patients who have suffered injury in the future and therefore improve the quality of life for those patients.

Only those directly involved in your care within the Health Boards will be able to access identifiable information and be able to link your responses to this questionnaire with those in the Scottish Trauma Audit Group.

An anonymised version of the survey dataset could in the future be shared with a third party for additional analysis or to be linked to other data sources. This will only be done with the approval of the Scottish Trauma Audit Group and the relevant NHS research, ethics and governance groups.

Our full Privacy Notice is available at www.stag.scot.nhs.uk.

Any forward sharing of information will only include anonymised data, no identifiable information will be shared.